

## REMARKS

Claim 7 was pending in the application. Claim 7 has been canceled and rewritten as new claims 30-37. No new matter has been introduced. Support for the new claims can be found in Applicant's disclosure as published in United States Patent Publication No. 2006/0265483, specifically in paragraphs [0009], [0051-0054], [0065], [0204], [0249], [0253-0258], [0261-0270], [0280], [0282], and [0283]. Applicant respectfully requests reconsideration

## CLAIM REJECTIONS UNDER 35 USC §102

**The Office Action rejected claim 7 under 35 USC 102(b)** as being anticipated by Tompkins, et al. (US 2007/0053518). For a reference to anticipate a claim, each element and limitation of the claim must be found in the reference. *Hoover Group, Inc. v. Custom Metalcraft, Inc.*, 66 F.3d 299, 302 (Fed. Cir. 1995). Anticipation requires the presence in a single prior art disclosure of all elements of a claimed invention *arranged as in the claim*. *Soundscriber Corp. v. U.S.*, 360 F.2d 954, 960, 148 USPQ 298, 301 [175 Ct. Cl. 644] (1966). Tompkins, directed to a system for providing interface screens on a wireless device (see Abstract), does not teach or suggest the elements of new claim 30 and its dependent claims 31-37.

In particular Tompkins does not provide for a virtual device acting as an interface between the user and the service provider in facilitating a service request. The user in Tompkins must deal directly with the service provider. See Tompkins at [0035] "The user may choose to register for the ISA from the service provider or an affiliate thereof through any available established means, such as in-person (205), on-line (210) or over the telephone (215)."

Tompkins' interface is merely an "interface screen visible on the user's wireless device. If the user attempts to access the features of the ISA and the ISA does not find any CINs on the user's device and thus cannot authenticate the user (500), the user is directed to a user interface screen (502) providing various options that do not require the user to be authenticated to the service provider." (see paragraph [0050]) Unlike the interface required by the claims at issue, the Tompkins interface does not assemble and distribute the necessary information to facilitate a service request.

### **CONCLUSION**

For the foregoing reasons, Applicant respectfully requests allowance of the pending claims. The Director is hereby authorized to charge any fees which may be required, including any petition for extension of time fees under §1.17, or credit any overpayment, to Deposit Account Number 50-4062.

Respectfully submitted,

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Date: April 29, 2010

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